

Dear Pass Holders,

We hope you're doing well as we gear up for another exciting golf season! Once again, we want to thank you for everything you do to make Northwood Hills such a special place—we truly appreciate your continued support.

We're excited to share a few updates for the upcoming season. We've recently added 50 brand-new EZ-GO golf carts equipped with updated GPS units. We also plan to resurface the cart path on Hole #2 and address additional cart path areas that need repair. We just might have a couple of other surprises too!

As a reminder, all Season Passes include the following benefits:

- 20% off all regular-priced clothing, plus an additional 5% off already discounted apparel (up to a maximum of 30% total discount)
- 10% off merchandise and hard goods in the Pro Shop
- 20% off guest green fees when accompanied by a pass holder (cart fees not included)
- Discounted rates for tournaments hosted by Northwood Hills
 - Discounts for outside events are determined by the host organization
- Tee times: Please continue to book your tee times—it helps us plan accordingly and keeps you informed of outings and events.

Please note that our base rates do not include cart usage. Riding carts are available as an add-on, with the same options as in previous seasons. If you plan to use your own golf cart, a \$100 fee per cart will be added to your Season Pass. We do not offer storage for personal carts and we encourage riders to share carts whenever possible. Limited and Twilight Season Pass holders may play outside their designated times at a 20% discounted rate. Twilight play begins daily at 2:00 PM. Season pass holders can book tee times up to seven days in advance. Additional Information:

1. Season Passes may be applied toward league play but do not cover prize funds or games.
2. Take advantage of our early enrollment offer: Pay in full before May 1 (payment must be completed prior to your first round) and receive a \$100 credit (singles) or \$150 credit (couples/families) to use at Northwood Hills.
3. You may add money to your 'Customer Credit' that can carry over, although 'Member Balance Credit' issued for early enrollment will expire at the end of the season.
4. **League makeup days are determined by management**, not individual leagues.
5. No refunds on Season Passes – *management will discuss/consider extenuating circumstances.*

If you have any questions, please don't hesitate to reach out. We're looking forward to seeing you back on the course soon!

Sincerely,
Emily & all of us at Northwood Hills

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