Dear Pass Holders,

It was a unique year for golf in 2020. Although a bumpy ride at times, we've come through the adversity related to COVID relatively unscathed. Now we turn our eyes to the 2021 golf season. With regulations and guidelines ever changing, we will do our best to keep you all informed.

One of our biggest struggles in 2020 was the requirement for individual carts. Unfortunately there were those who took advantage of this rule, not for safety or social distancing, and it was to the disadvantage of Northwood Hills. As far as we can tell at this time, the cart requirement will be in effect at the beginning of the season. We want to fairly warn you, if this regulation does become long lasting or is affecting our ability to operate effectively, an **additional assessment** may be imposed to offset costs related to the use of additional carts. While we can't force you to ride together, we hope to avoid any assessments at all costs. If you are WILLING and ABLE to ride with other players, please do so.

We've been informed that some of our updates and news aren't reaching everyone. Please be sure to follow us on Social Media and visit our website for the latest information. We plan on being more diligent with getting information to you, so please include your email address on your season pass form so we can add you to our mailing list. Don't have email? Don't fret, we will have print options available.

All Season Passes include:

- 20% discount on all non-sale clothing items and an extra 5% off already discounted clothing up to max 50% off.
- 10% off merchandise/hard goods in the Pro Shop
- 20% discount on guest green fees, when accompanied by season pass holder.
- Discounted rates for tournaments hosted by Northwood Hills.
 Discounts for other events are at the discretion of the host organization.
- Season passes also include discounted reciprocal rates at other area courses
- Tee times Please make them! It helps us plan and also lets us inform you in case we have any outings or events.

Again for this season, the riding cart is an add-on and we have option one, an unlimited cart pass which can be added onto your season pass and the second option, pay as you play, which will be \$12 for 18-hole cart and \$7 for a 9-hole cart, per player. We hope these options will help those of you that aren't sure how often you will play or those of you who are budget conscious.

Limited or twilight season pass holders may play outside of their designated times for a discounted rate. Twilight Season Pass play begins at 2:00pm daily. Season pass holders may make tee times up to seven days in advance.

Other Items:

- 1) Season Passes may be applied toward leagues, but does not cover prize funds or games.
- 2) The driving range passes will be made available as an add-on to season passes once available.
- 3) A 3% processing fee will be applied for credit card payments

Be sure to take advantage of our special offer to you: Enroll and pay in full before May 1st and receive a \$100(singles); \$150 (couples/family) credit to be spent at Northwood Hills and Charlie's Bar & Grill.

If you have any questions or concerns, please feel free to contact us. See you at the course!

Sincerely,